

## CLIENT COMPLAINT FORM

**THIS FORM IS TO BE COMPLETED BY THE INDIVIDUAL MAKING THE COMPLAINT REGARDING A  
TENANTS QLD EMPLOYEE OR SERVICE**

(This form will be stored confidentially as per TO's Privacy and Confidentiality Policy)

**If you require advice regarding making a complaint against a real estate agent or lessor please contact the  
Tenants Qld advice service on 1300 744 263**

Date the complaint is being made	
Name of the person making the complaint	
Contact details	Address  Phone:  Email:
<b>Type of complaint</b> Client complaint	
<b>Brief outline of the complaint</b> (including date/s of incident leading to a complaint; name of worker, description of the complaint; and any follow up action taken by you)	

Signature of person making the complaint: ..... (Enter name if submitting directly via email)

RETURN completed form to the Business Manager: [complaints@tenantsqld.org.au](mailto:complaints@tenantsqld.org.au) or post to:

Tenants Queensland  
 Level 1, 87 Wickham Terrace,  
 Spring Hill Q 4000